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Get Started with DX1211

Congratulations on your purchase of Synology DX1211. This product is specially designed for the storage expansion of Synology DiskStation DS2411+ and DS3611xs. This user’s guide will guide you through the installation.

Package Contents

Before installation, please check the package contents to verify that you have received the items below.

<table>
<thead>
<tr>
<th>Main Unit x 1</th>
<th>AC Power Cord x 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>User’s Guide x 1</td>
<td></td>
</tr>
<tr>
<td>Screws for 3.5” Hard Drives x 52</td>
<td>Screws for 2.5” Hard Drives x 52</td>
</tr>
<tr>
<td>Expansion Cable (Infiniband x 1)</td>
<td></td>
</tr>
</tbody>
</table>
## Hardware Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal HDD</td>
<td>12X SATA(II)</td>
</tr>
<tr>
<td>EXPANSION Port #</td>
<td>1X Infiniband</td>
</tr>
<tr>
<td>Max Capacity (Internal HDD)</td>
<td>12X 3TB</td>
</tr>
<tr>
<td>Hot Swappable HDD</td>
<td>Yes</td>
</tr>
<tr>
<td>Size (HxWxD) (mm)</td>
<td>270 X 300 X 340 mm</td>
</tr>
<tr>
<td>Weight</td>
<td>9.73 kg</td>
</tr>
<tr>
<td>System Fan</td>
<td>2X (120x120mm)</td>
</tr>
<tr>
<td>Power Fan</td>
<td>1X (120x120mm)</td>
</tr>
<tr>
<td>Power Recovery</td>
<td>Sync with server</td>
</tr>
<tr>
<td>AC Input Power Voltage</td>
<td>100V to 240V AC</td>
</tr>
<tr>
<td>Power Frequency</td>
<td>50 / 60Hz, Single Phase</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>5°C ~ 35°C (40°F ~ 95°F)</td>
</tr>
<tr>
<td>Storage Temperature</td>
<td>-10°C ~ 70°C (15°F ~ 155°F)</td>
</tr>
<tr>
<td>Relative Humidity</td>
<td>5% to 95% RH</td>
</tr>
<tr>
<td>Maximum Operating Altitude</td>
<td>6,500 feet</td>
</tr>
<tr>
<td>Certification</td>
<td>FCC Class B, CE Class B, BSMI Class B</td>
</tr>
</tbody>
</table>

## Operating Requirements

**Synology DiskStation**

DS2411+ and DS3611xs with Synology DSM 3.1 and onwards

## Appearance

![Back View](image1)

![Front View](image2)
## Article Name | Description
--- | ---
1 POWER Button | The POWER button is used to turn DX1211 on or off. Press and hold the button for 7 seconds to shut down DX1211.  
**Note:** The POWER button only works when you slide the AUTO/MANUAL switch (No. 6) to MANUAL.
2 LED Indicators | The LED indicators are used to display the status of the system. For complete details, please refer to the next table: **LED Behavior**.
3 Hard Drive Tray Lock | The hard drive tray lock is designed for locking/unlocking the trays to the expansion unit.
4 Hard Drive Trays | The hard drive trays are designed for loading the hard drives with DX1211.
5 RESET Button | The RESET button is used to restore the settings to the factory default.
6 AUTO/MANUAL Switch | The AUTO/MANUAL switch is used to enable or disable automatic power on/off. If it is set to AUTO, DX1211 will be turned on or off automatically when the connected DiskStation powers on or off.
7 EXPANSION Port | The EXPANSION port is used to connect DX1211 to DiskStation.
8 Fan | The power fans are built to exhaust waste heat out of the power supply.  
The system fans (inside DX1211) are built to exhaust waste heat out of DX1211. If the fan is not working, DX1211 will “beep” every few seconds.
9 Power Supply On/Off Switch | The power supply on/off switch is used to turn on/off the power supply.
10 Power Port | The power port is where you connect the power cord to DX1211.

### LED Behavior

<table>
<thead>
<tr>
<th>LED</th>
<th>Behavior</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>POWER</td>
<td>Solid Green</td>
<td>Power is on</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Power is off</td>
</tr>
<tr>
<td>LINK</td>
<td>Solid Green</td>
<td>Synology DiskStation is connected</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Synology DiskStation is disconnected</td>
</tr>
<tr>
<td>ALERT</td>
<td>Flashing Orange</td>
<td>System fan is not working</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>System fan is functioning</td>
</tr>
<tr>
<td>LED</td>
<td>Behavior</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------</td>
<td>----------------</td>
<td>----------------------------------</td>
</tr>
<tr>
<td>RAID/Status</td>
<td>Solid Green</td>
<td>Volume is created</td>
</tr>
<tr>
<td></td>
<td>Flashing Green</td>
<td>Volume is degraded</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Volume is crashed or not created</td>
</tr>
<tr>
<td>Activity (On Tray)</td>
<td>Flashing Green</td>
<td>Disk is being accessed</td>
</tr>
<tr>
<td>Hard Disk Status</td>
<td>Solid Green</td>
<td>Disk is ready and idle</td>
</tr>
<tr>
<td>(On Tray)</td>
<td>Solid Orange</td>
<td>Read/write or other errors are encountered</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>No internal disk is found</td>
</tr>
</tbody>
</table>
Safety Instructions

To use your Synology product safely, please follow these instructions and warnings at all time.

- Keep away from direct sunlight and away from chemicals. Make sure the environment does not experience abrupt changes in temperature or humidity.

- Do not place the Synology product close to any liquid.

- Before cleaning, unplug the power cord first. Wipe Synology product with damp paper towels. Do not use chemical or aerosol cleaners to clean it.

- Do not place the Synology product on a cart, table, or desk, which is not stable to avoid the product from falling over.

- The power cord must plug in to the right supply voltage. Make sure that the supplied AC voltage is correct and stable.

- To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.
Set Up DX1211

Tools and Parts for Hard Disk Installation

• A screwdriver
• At least one 3.5” or 2.5” SATA hard disk
  (Please visit www.synology.com for compatible hard disk models.)

**Warning:** If you install a hard disk that contains data, system will format the hard disk and erase all data. If you need the data in the future, please back it up before installation.

Install Hard Disks

1 Pull the hard drive tray handle in the direction as indicated below to remove the hard drive tray.

2 Load the hard disk in the hard drive tray.
• **For 3.5” Hard Disk**: Place the hard disk in the hard drive tray, and then tighten the screws to secure the hard disk.

• **For 2.5” Hard Disk**: Place the hard disk in the hard drive tray, turn the tray upside down, and then tighten the screws to secure the hard disk.

3 Insert the loaded hard drive tray into the empty hard drive bay.

4 Push the clip to fix the hard drive tray.

*Important*: Make sure the tray is pushed in all the way. Otherwise, the hard disk might not be able to function properly.
5 Repeat the steps above to assemble all hard disks you have prepared.

**Note:** If you want to set up a RAID set, it is recommended that all installed hard disks are of the same size to make the best use of hard disk capacity.
Connect with Synology DiskStation

1. Connect one end of the power cord(s) to the power port of RX1211/RX1211RP, and the other to the power outlet(s).

2. Connect one end of the expansion cable to DX1211, and the other to DiskStation.
3 Turn on DX1211:

- **If the AUTO/MANUAL switch is set to AUTO**, DX1211 will be turned on or off automatically when the connected DiskStation powers on or off.

- **If the AUTO/MANUAL switch is set to MANUAL**, press the POWER button to turn on RX1211/RX1211RP.

**Note:** To prevent unexpected volume crash, it is recommended that you set the AUTO/MANUAL switch to AUTO.
1 Log in to DiskStation Manager with a web browser. Go to **Main Menu > Control Panel > External Devices** to confirm DX1211 is connected to your DiskStation.

![Control Panel - External Devices](image1)

2 Go to **Main Menu > Storage Manager** to manage DX1211 for storage creation or expansion.

- **If you want to create a new volume with DX1211**, click **Create** and follow the Volume Creation Wizard to complete the creation.

![Storage Manager](image2)
• **If you want to expand the existing volume with DX1211**, select the volume you want to expand from the volume list, click **Manage**, and follow the Volume Manager Wizard to complete the expansion.

![Storage Manager](image)

For detailed information about volume management, go to **Main Menu > Storage Manager** and see the help page by clicking the **Help** button at the top-right corner.

**Limitations:** Before starting to use DiskStation with DX1211 please see the following limitations of DX1211.

- DX1211 can be paired with only one DiskStation.
- The data of applications (such as Photo Station and Audio Station) can be stored on DX1211 only if you create an expanded volume with it. They will not be stored on DX1211 if you create a new volume with it.
- Hard drives previously used in DiskStation will not be readable by directly inserting them into DX1211, and vise versa.

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**Learn More**

Congratulations! Your DX1211 is set up now. For more information or online resources about DX1211, please visit **www.synology.com**.
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Section 20. Attorneys’ Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this EULA, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys’ fees.

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2.1 Limited Warranty. Subject to Section 2.7, Synology warrants to Customer that each Product (a) will be free of material defects in workmanship and (b) under normal use will perform substantially in accordance with Synology’s published specifications for the Product during the Warranty Period. Synology warrants the Software as set forth in the accompanying end user license agreement provided with the Product, if any.

2.2 Product Registration. Customers may register Products with Synology and may obtain the manufacturing date for Category I Products, Category II Products and Category III Products at the Web Site. The failure to register a Product at the Web Site will not diminish the warranty rights set forth in Section 2.1. Synology is not responsible for Customer's failure to identify the manufacturing date of any Product.

2.3 Exclusive Remedy. If Customer gives notice of noncompliance with any of the warranties set forth in Section 2.1 within the applicable Warranty Period in the manner set forth below, then, upon verification of the noncompliance by Synology, Synology will, at Synology's option: (a) use commercially reasonable efforts to repair the Product, or (b) replace the noncomplying Product or part thereof upon return of the complete Product in accordance with Section 2.4 The foregoing sets forth Synology's entire liability and Customer's sole and exclusive remedy for any breach of warranty under Section 2.1 or any other defect or deficiency in the Product. Customer will reasonably assist Synology to diagnose and validate any nonconformity with the Product. The warranty set forth in Section 2.1 does not include: (1) any warranty relating to the Software; (2) physical installation or removal of the Product from Customer's site; (3) visits to Customer's site; (4) labor necessary to effect repairs or replace defective parts other than during Synology's or its contracted service providers' normal local business hours, exclusive of weekends and service providers' holidays; (5) any work with any third party equipment or software; (6) any warranty of the hard disk if installed by Customer or any other third party; or (7) any warranty of compatibility with the hard disk.

2.4 Return. Any Product returned by Customer under Section 2.3 must be assigned a Return Merchandise Authorization ("RMA") number by Synology before shipment and must be returned in accordance with Synology's then current RMA procedures. Customer may contact any authorized Synology distributor or reseller or Synology Support to obtain assistance in obtaining an RMA, and must provide proof of purchase and product serial number when asking for such assistance. For warranty claims, Customer must return the complete Product to Synology in accordance with this Section 2.4 to be eligible for coverage under this Warranty. Any Product returned without an RMA number, or any Product that has been disassembled (except under the direction of Synology) will be refused and returned to Customer at Customer's expense. Any Product that has been assigned a RMA number must be returned in the same condition as it was received from Synology to the address designated by Synology, freight pre-paid, in packaging sufficient to protect the contents thereof and with the RMA.
2.8 Disclaimer of Warranties. The warranties, obligations, and liabilities of Synology and the remedies of Customer set forth in this Warranty are exclusive and in substitution for, and Customer hereby waives, releases and disclaims, all other warranties, obligations and liabilities of Synology and all other rights, claims and remedies of customer against Synology, express or implied, arising by law or otherwise, with respect to the product, accompanying documentation or software and any other goods or services delivered under this Warranty, including, but not limited to any: (a) implied warranty of merchantability or fitness for a particular purpose or use; (b) implied warranty arising from course of performance, course of dealing, or usage of trade; (c) claim of infringement or misappropriation; or (d) claim in tort (whether based on negligence, strict liability, product liability or other theory). Synology makes no guarantee and specifically disclaims any warranty that the data or information stored on any Synology product will be secure and without risk of data loss. Synology recommends that Customer takes appropriate measures to back up the data stored on the product. Some states do not allow limitations on implied warranties, so the above limitation may not apply to Customer.

Section 3. Limitations of Liability

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3.3 Limitation of Liability. Synology’s and its suppliers’ liability arising out of or relating to the use or inability to use the product, any accompanying documentation or software and any other goods or services provided under this Warranty is limited to the amount actually paid by Customer for the product regardless of the amount of damages customer may incur and whether based on contract, tort (including negligence), strict liability or other theory. The foregoing disclaimer of certain damages and limitation of liability will apply to the maximum extent permitted by applicable law. The laws of some states/jurisdictions do not allow

number prominently displayed on the outside of the box. Customer is responsible for insurance and risk of loss with respect to returned items until they are properly received by Synology. A Product issued a RMA number must be returned within fifteen (15) days after issuance of the applicable RMA number.

2.5 Replacement by Synology. If Synology elects to replace any Product under this Warranty set forth in Section 2.1, then Synology will ship a replacement Product at Synology’s expense via the shipping method selected by Synology after receipt of the nonconforming Product returned in accordance with Section 2.4 and validation by Synology that the Product does not conform to the warranty. Replacement Product will be new or serviceably used, comparable in function and performance to the original Product and warranted for the remainder of the original Warranty Period or thirty (30) days after it is shipped to Customer, whichever period is longer. Any Product found by Synology to be non-defective will be returned to Customer.

2.6 Support. During the Warranty Period, Synology will make available to Customer the support services. Following the expiration of the applicable Warranty Period, support for Products may be available from Synology upon written request.

2.7 Exclusions. The foregoing warranties and warranty obligations do not apply to any Product that (a) has been installed or used in a manner not specified or described in the Product specifications; (b) has been repaired, modified or altered by anyone other than Synology or its agent or designee; (c) has been in any way misused, abused, or damaged; (d) has been used with items not provided by Synology other than the hardware or software for which the Product is designed; or (e) otherwise fails to conform to the Product specifications and such failure is attributable to causes not within or under Synology’s control. Further, the foregoing warranties will be void if (1) Customer disassembles the Product except as authorized by Synology; (2) Customer fails to implement any correction, modification, enhancement, improvement or other update made available to Customer by Synology; or (3) Customer implements, installs or uses any correction, modification, enhancement, improvement or other update made available by any third party. The warranty set forth in Section 2.1 will terminate upon Customer’s sale or transfer of the Product to a third party.
exclusion or limitation of certain damages. To the extent that those laws apply to the Product, the exclusions and limitations set forth above may not apply to Customer.

Section 4. Miscellaneous

4.1 Proprietary Rights. The Product and any accompanying Software and documentation provided with the Product include proprietary and intellectual property rights of Synology and its third party suppliers and licensors. Synology retains and reserves all right, title, and interest in the intellectual property rights of the Product, and no title to or ownership of any intellectual property rights in or to the Product, any accompanying Software or documentation and any other goods provided under this Warranty is transferred to Customer under this Warranty. Customer will (a) comply with the terms and conditions of the Synology end user license agreement accompanying any Software furnished by Synology or an authorized Synology distributor or reseller; and (b) not attempt to reverse engineer any Product or component thereof or accompanying Software or otherwise misappropriate, circumvent or violate any of Synology's intellectual property rights.

4.2 Assignment. Customer will not assign any of its rights under this Warranty directly, by operation of law or otherwise, without the prior written consent of Synology.

4.3 No Additional Terms. Except as expressly permitted by this Warranty, neither party will be bound by, and each party specifically objects to, any term, condition or other provision that conflicts with the provisions of this Warranty that is made by the other party in any purchase order, receipt, acceptance, confirmation, correspondence or otherwise, unless each party specifically agrees to such provision in writing. Further, if this Warranty conflicts with any terms or conditions of any other agreement entered into by the parties with respect to the Product, this Warranty will prevail unless the other agreement specifically references the sections of this Warranty that it supersedes.


4.5 Dispute Resolution. Any dispute, controversy or claim arising out of or relating to this Warranty, the Product or services provided by Synology with respect to the Product or the relationship between Customers residing within the United States and Synology will be resolved exclusively and finally by arbitration under the current commercial rules of the American Arbitration Association, except as otherwise provided below. The arbitration will be conducted before a single arbitrator, and will be limited solely to the dispute between Customer and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held in King County, Washington, U.S.A. by submission of documents, by telephone, online or in person as determined by the arbitrator at the request of the parties. The prevailing party in any arbitration or legal action occurring within the United States or otherwise shall receive all costs and reasonable attorneys' fees, including any arbitration fee paid by the prevailing party. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Customer understands that, in the absence of this provision, Customer would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and Customer expressly and knowingly waives those rights and agrees to resolve any disputes through binding arbitration in accordance with the provisions of this Section 4.5. For Customers not residing within the United States, any dispute, controversy or claim described in this section shall be finally resolved by arbitration conducted by three neutral arbitrators in accordance with the procedures of the R.O.C. Arbitration Law and related enforcement rules. The arbitration shall take place in Taipei, Taiwan, R.O.C., and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this Warranty relating to Synology's intellectual property rights.

4.6 Attorneys' Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this Warranty, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

4.7 Export Restrictions. You acknowledge that the Product may be subject to U.S. export restrictions. You will comply with all applicable laws and regulations that apply to the Product, including without limitation the U.S. Export Administration Regulations.

4.8 Severability. If any provision of this Warranty is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this Warranty will remain in full force and effect.

4.9 Entire Agreement. This Warranty constitutes the entire agreement, and supersedes any and all prior agreements, between Synology and Customer related to the subject matter hereof. No amendment, modification or waiver of any of the provisions of this Warranty will be valid unless set forth in a written instrument signed by the party to be bound thereby.